**HOSPITALITY – Kitchen Operations**

SIT20312 Certificate II in Kitchen Operations

Version 15/1

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| **COURSE DETAILS** | | |  | **ABOUT** | | |
| **Hours** | 240 hours | |  | | This qualification provides a pathway to work in kitchen operations in organisations such as restaurants, hotels, catering operations, clubs, pubs, cafes, cafeterias, coffee shops and institutions such as aged care facilities, hospitals, prisons and schools.  Skills and knowledge will prepare the students in providing effective hospitality service to customers.    **JOB ROLES**  Possible job titles include:   * Breakfast cook * Catering assistant * Fast food cook * Sandwich hand * Take-away cook | | | |
| **Type** | Board Developed Course | |  | |
| **Duration** | 2 years | |  | |
| **Unit** **Value** | 2 unit Preliminary  2 unit HSC | |  | |
| **Specialisation** | Yes | |  | |
| **HSC Exam** | Yes | |  | |
| **ATAR** | Yes | |  | |
| **Workplacement** | Mandatory 70 hours | |  | |
| **SBAT** | Opportunity to complete a School Based Apprenticeship or a Traineeship and gain credit towards the HSC | |  | |
| **RECOGNITION** | National and HSC Qualification | |
| **ASSESSMENT**  Assessment strategies may include:   * Observation * Student Demonstration * Questioning * Written tasks * Tests   **FURTHER STUDY**  After achieving SIT20312 Certificate II in Hospitality, individuals could progress to a wide range of other qualifications in the hospitality and broader service industries, for example:   * Certificate III in Commercial Cookery * Certificate III in Hospitality * Certificate III in Tourism | | |  | |
|  | | **PERSONAL REQUIREMENTS**   * Enjoy practical work * Good hand-eye coordination * Able to work quickly and safely with minimal supervision * Good personal hygiene * Free from skin allergies to foods and detergents * Good communication skills * Able to work under pressure * Able to work as part of a team.   **CAREER PATHWAYS**  Chef, Caterer, Restaurateur/Restaurant/Cafe Owner | | | |
| **DUTIES AND TASKS OF A KITCHEN HAND**  Kitchen hands may perform the following tasks:   * Wash and clean utensils and dishes and make sure they are stored appropriately * Handle, sort, store and distribute food items * Wash, peel, chop, cut and cook foodstuffs, and help prepare salads and desserts * Sort and dispose of rubbish and recycling * Organise laundering of kitchen linen * Clean food preparation equipment, floors and other kitchen tools or areas. | | | | | | | | |
| **STUDENT OUTCOMES for Certificate II in Kitchen Operations**  These are the outcomes of graduates surveyed six months after completing their training for Certificate II in Kitchen Operations.  *All statistics are supplied by the*[*National Centre for Vocational Education Research*](http://www.ncver.edu.au/) | | | | | | | | |
| **Kitchen Operations: Top Occupations** | | **Kitchen Operations: Starting Salary** | | | | | | **Kitchen Operations: Employment Outcomes** |
| [**http://www.myskills.gov.au/**](http://www.myskills.gov.au/) | | | | | | http://training.gov.au | | |