PO Box 194 Boolaroo NSW 2284
T: (02) 4958 6711
F: (02) 4958 6145

St Paul's
Catholic College
Booragul

Vivere Christus Est

1 April 2020
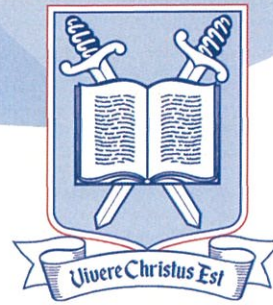
Dear Parents and Caregivers,

COVID–19 Update No. 13.

I have included in this update, a document from my IT specialists that might address some of the typical technical issues that students could face as they continue to access work in this online delivery model. Teaching staff are acutely aware that students will face issues with the technology from time to time, just as teachers are also facing issues with their own access to technology. We are into Day Seven of this new way of delivering learning having been asked to "solve" the possible problems only days before we had to begin this journey. I am very proud of the way that the College and the community has responded to the challenges and as I have said on a number of occasions, we will continue to develop our processes and skills to deliver the best that we can, given the restrictions that we all face.

At this point, there is no commentary from the State Government about the final week of term. As you are probably aware, other states adjusted their school holiday breaks for students in order to allow teaching staff to prepare for next term. We will be continuing to deliver curriculum outcomes in the same manner that we are currently doing unless we hear a different message from the Government. For Term 2, there is a strong likelihood that schools will continue as they are today. Once again, I thank you all for your patience. We are all unsure of what will emerge in the future. All we can do is remain adaptable, calm and as measured as we can be. Everyone is doing the best that they can do to support everyone through this crisis.

I have also included the IT support email address once more for students who might be experiencing technical difficulties. For work concerns, I ask that students contact their class teacher for help and guidance. Please be aware that if emails and communication are sent to teachers outside normal school hours, they will probably not respond until the next day. We have to be mindful of our expectations of teachers. Like you, they are also navigating challenging times with their own families and their own personal situations. Teachers, as a profession have always gone above and beyond. We will all continue to work constructively and calmly, looking out primarily for the welfare of each and every one of our communities.

Take care of one another and once again, thank you.
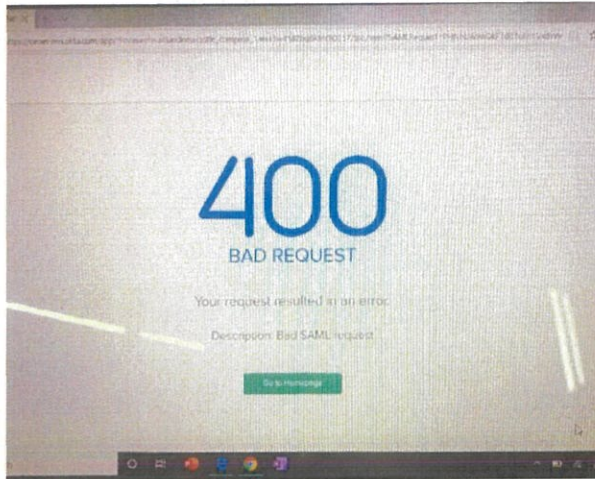
IT support email address:
Brg-support@mn.catholic.edu.au

Yours sincerely

Mr Graeme Selmes
Principal

Information Technology FAQ's

St Paul's
Catholic College

Compass 400 error Bad Request

You may receive this error message if your using the older version of the Edge browser

The old version icon is on the left, the new version icon on the right.

Please update your Microsoft Edge browser via https://www.microsoft.com/en-us/edge
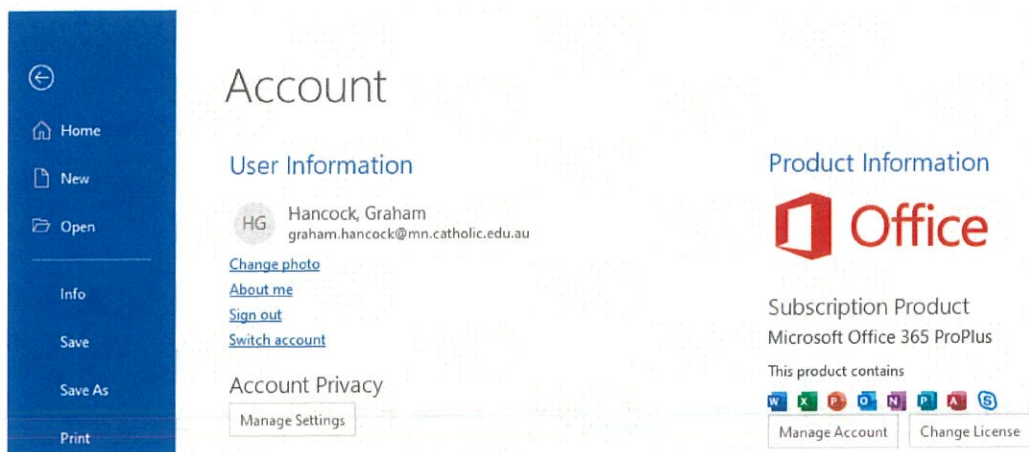
Windows Updates

To check for the latest updates; click *Start, Settings, Update & Security*
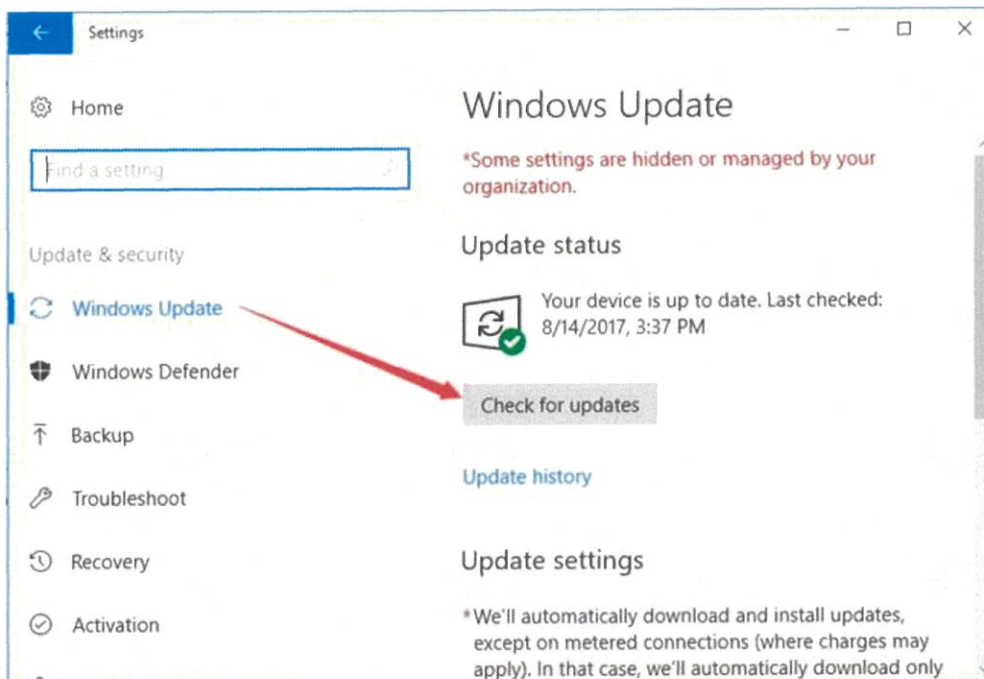
Office 365

Please ensure you are signed into your Office products correctly using your school email address *firstname.lastname@mnstu.catholic.edu.au*

Open *Word*, go to *File, Account* and confirm you are signed in.

If signed in with a personal email account, click the Sign Out then, Sign In using your school email address and password.

Passwords

If you have any issues with your password, please email IT support:-

Brg-support@mn.catholic.edu.au

Your password will be reset to "School2020"

An email response will be sent to confirm that your password was changed.

Please contact IT Support for any of your IT issues.

Reset Web Browser

If you are having any problems with your web browser, you can reset to original settings without deleting any favourites.

For Chrome: Click three dots in top right corner, Settings, Advanced, Reset and clean up, Restore settings to their original defaults. Close and reopen your browser
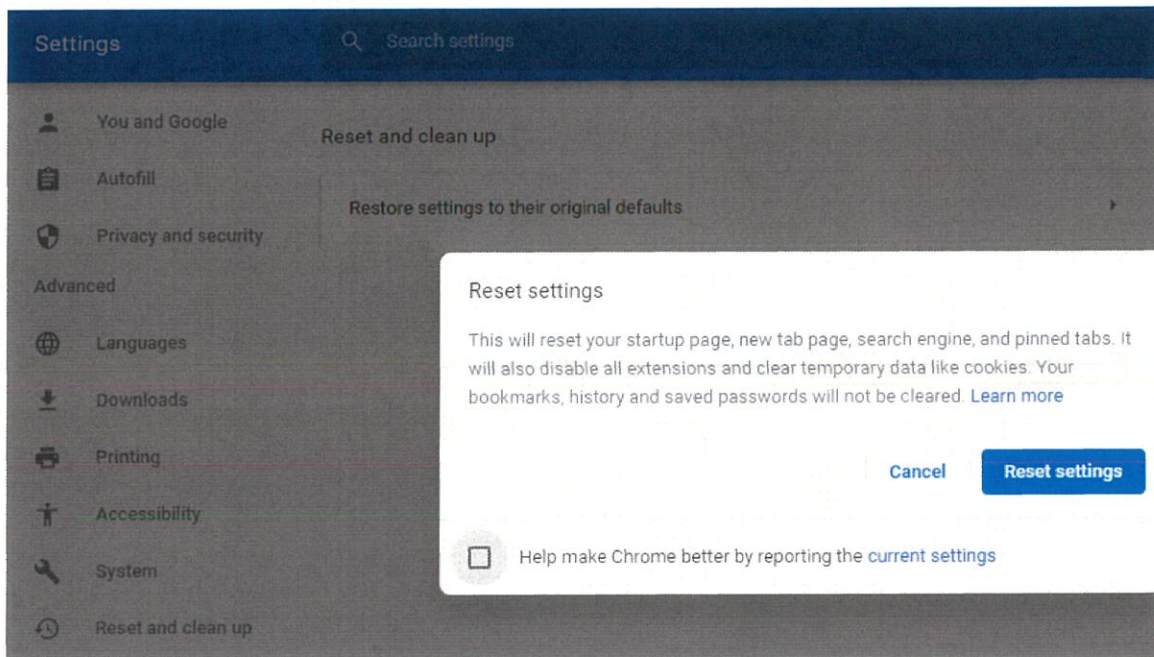
For Edge: Click three dots in top right corner, Settings, Reset Settings, Restore settings to their default value, Reset. Close and reopen your browser
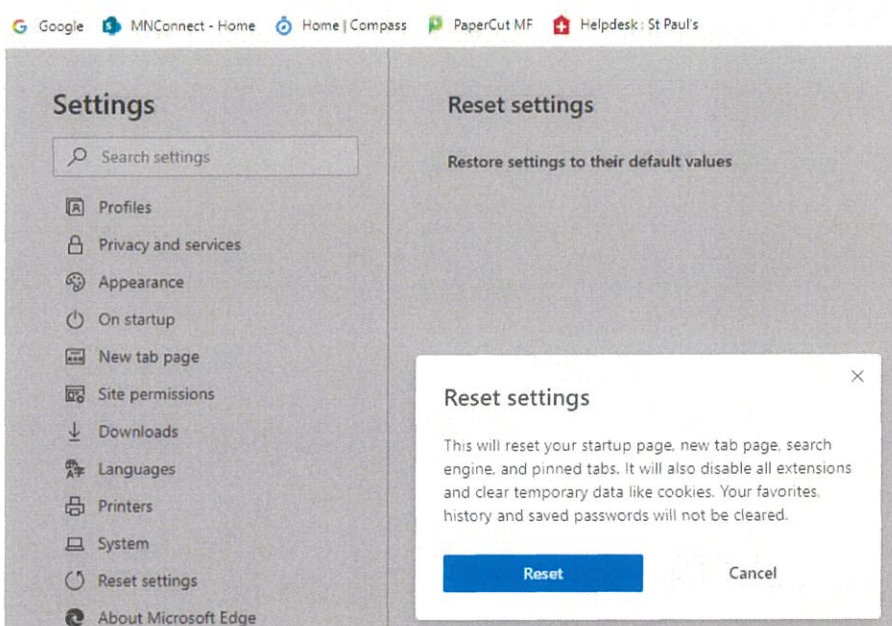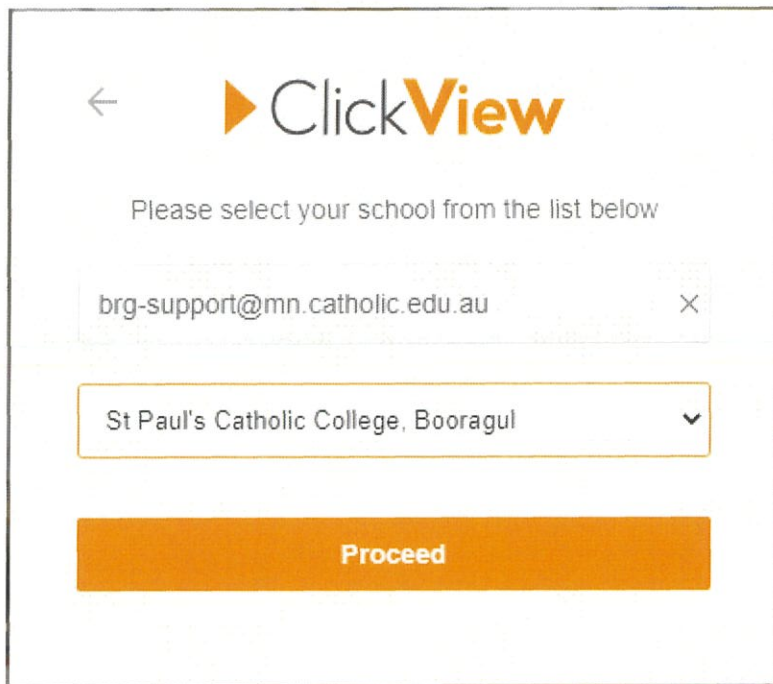
ClickView

Students can access ClickView by visiting the website and logging in using your school email address and password.

https://online.clickview.com.au/

You must select St Paul's Catholic College, Booragul and click Proceed

Students have access to any videos (with appropriate rating) that are stored under the Libraries tab. If a video is not present, please request these from your class teacher.